1. Go to https://fireconnect.tfs.tamu.edu/ and select “SIGN IN” on the top right hand corner of the page.
2. Under **Public Users**, please sign in using the email and password you registered with. If you have not registered for an account yet, [click here to register](#).

3. Once you sign in, on the Home Screen, click on the “My Departments” header.
4. If you’re registered to only one department, your department’s profile will appear.
5. If you’re registered to multiple departments, you have the top filters to help narrow down your search. When entering Incident Reports, click on the department name.

Available filters.

Departments you are subscribed to.
6. Scroll to the bottom of the fire department profile until you see the different tabs starting with “Map”. Click on the “Incident Reports” tab.
7. Click on the “Add Report” button to add a Fire Report.
8. Please fill in as much information as possible in the Fire Report. Fields with an asterisk (*) at the end are required, while fields without an asterisk are optional. You cannot submit this page without filling in all required fields.
9. Make sure you click the “Next” button at the bottom of the page to save and go to the next page. If you are unable to go onto the next page, make sure all required fields are filled out.

10. You can download or edit all previously submitted Fire Reports under the “Incident Report” tab on the bottom of the fire department page.
11. The “Incident Map” displays all of the locations of the reported incidents for your department(s). For users only registered to one department, this map can be found on the main toolbar when you log in.

For users registered to multiple departments, the Incident Map tab can be found at the top right of your webpage.
Once inside of the interactive Incident Map, use your mouse to navigate and zoom in/out. All of the reported incidents for your department(s) should be visible. Use the filters at the top to select fires from a certain date range, county, start date, or cause.

For FireConnect Support:
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